

## Information about Vaccines for Eligible Veterans

**Subject:** Vaccines are available in the community to eligible Veterans

**Select Adult Immunizations (vaccines) available at VA are now available at 70,000+ community retail pharmacy locations.**

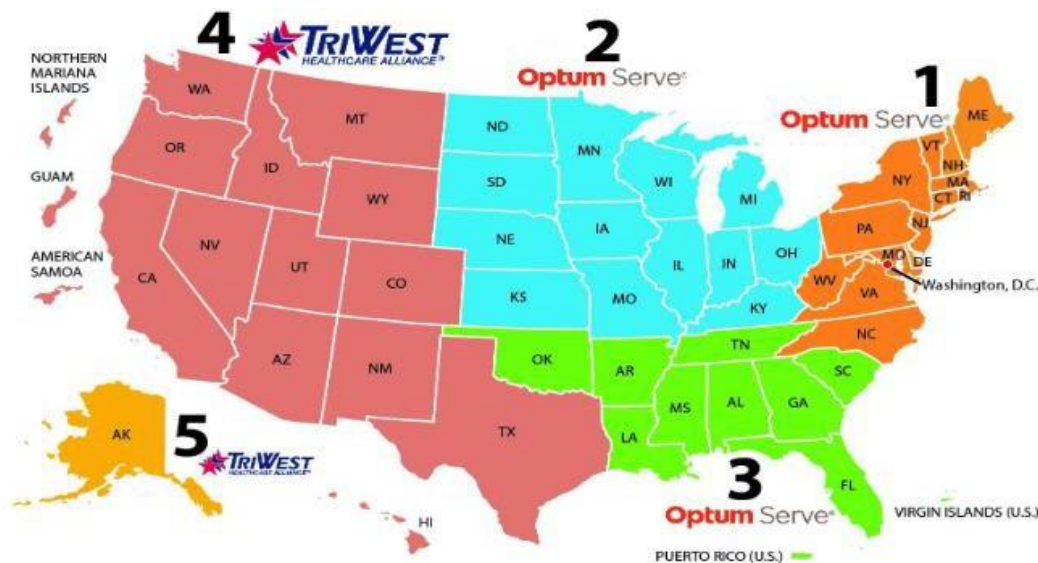
Access to select VA approved vaccines (Tdap, zoster, pneumococcal, and RSV) are available to eligible Veterans at all VA Medical Centers and more than 70,000 in-network community retail pharmacies. VA should be the primary option for Veteran vaccination, however if the VA is not a reasonable option for the Veteran, the Community Care Network retail pharmacies are available.

**Flu and COVID-19 vaccines do not follow the process illustrated below and do not require referral or prescription to be administered at an in-network retail pharmacy** [National Center for Health Promotion and Disease Prevention Home \(va.gov\)](https://www.cdc.gov/nchs/nhanes/) or visit [www.prevention.va.gov/index.asp\(va.gov\)](https://www.prevention.va.gov/index.asp(va.gov)).

Eligible Veterans with an **existing approved community care referral** are authorized to receive VA approved vaccines (Tdap, zoster, pneumococcal, and RSV) at in-network retail pharmacies **with a prescription**. If a Veteran needs one of the VA approved adult immunizations listed above, community care providers should send a prescription for the vaccine directly to an in-network retail pharmacy to allow for administration.

When a VA provider prescribes the vaccine (Tdap, zoster, pneumococcal, and RSV), only a prescription is required; no Community Care referral is needed. On the next page are the required steps for Veterans.

### VA Community Care Network Providers By Region



## Optum (Regions 1-3) Process for Veterans

### Step 1: Obtain Veteran Pharmacy Preference

- The Veteran's provider establishes that they require a vaccine prescription (Tdap, zoster, pneumococcal, and RSV ONLY), the first step is determining their preferred pharmacy. Veterans can check ([Find VA Locations| Veterans Affairs](#)) or [www.va.gov/find-locations/](http://www.va.gov/find-locations/) for participating community pharmacies and communicate preferred pharmacy to their provider. The provider will confirm the Veterans preferred pharmacy is in-network.

### Step 2: Provider Submits Prescription

- Your provider will communicate the vaccine prescription to the eligible pharmacy. This can be completed via phone call or fax directly to the pharmacy, or by providing a paper copy of the prescription directly to the Veteran.

### Step 3: Veteran Arrives at In-Network Pharmacy

- Provider will give the Optum billing information to the community pharmacy.
- It's also important for Veterans to scan or take a photo of the community provider billing information code (included at the end of this document) to a mobile device or [print](#) and bring the billing information to the vaccine provider.
  - **Pharmacies should not use the Rx Group for Flu/ Covid-19 when billing for Tdap, zoster, pneumococcal and RSV.**
  - **Veterans with an existing active community care referral and prescription from a Community Care provider should use referred care RX Group: Rx3839 for Tdap, zoster, pneumococcal, and RSV.**
  - **Veterans with a prescription from a VA provider should use Rx Group: Rx4136 for Tdap, zoster, pneumococcal, and RSV.**

### Step 4: Veteran Receives Vaccine

- Veteran receives covered prescription from an in-network retail pharmacy.

## TriWest (Regions 4-5) Process for Veterans

### Step 1: Obtain Veteran Pharmacy Preference

- Once a provider establishes that a Veteran requires a vaccine prescription (Tdap, zoster, pneumococcal, and RSV ONLY), the first step is determining their preferred pharmacy. Veterans can check ([Find VA Locations| Veterans Affairs](#)) or [www.va.gov/find-locations/](http://www.va.gov/find-locations/) for participating community pharmacies and communicate preferred pharmacy to the provider. The provider will confirm the Veterans preferred pharmacy is in-network.

### Step 2: Provider Submits Prescription

- Your provider will communicate the vaccine prescription to the eligible pharmacy. This can be completed via phone call or fax directly to the pharmacy, or by providing a paper copy of the prescription directly to the Veteran.

### Step 3: Veteran Arrives at In-Network Pharmacy

- Provider will give the TriWest billing information to the community pharmacy.
- It's also important for Veterans to scan or take a photo of the community provider billing information code (included at the end of this document) to a mobile device or [print](#) and bring the billing information to the vaccine provider.
  - **Pharmacies should not use the Rx Group for Flu/ Covid-19 when billing for Tdap, zoster, pneumococcal and RSV.**
  - **Veterans with an existing active community care referral and prescription from a Community Care provider should use referred care RX Group: VETERAN for Tdap, zoster, pneumococcal, and RSV.**
  - **Veterans with a prescription from a VA provider should use Rx Group: VETERAN for Tdap, zoster, pneumococcal, and RSV.**



### Step 4: Veteran Receives Vaccine

- Veteran receives covered prescription from an in-network retail pharmacy.

## Resources and Support

- Adult Immunization | [Billing Information](#)
- [Adult Vaccination for Healthcare Professionals Home | CDC](#)
- [Flu Shots - National Center for Health Promotion and Disease Prevention \(va.gov\)](#)
- Questions? Veterans should contact their local VA Medical Center.

## Optum (Regions 1-3) Billing Information

|   |   |   |  |
|---|---|---|--|
|   |   | U.S. Department of Veterans Affairs<br>Veterans Health Administration | <b>CCN Regions 1-3</b><br><b>Payer ID: VACCN</b> |
| <b>BIN#: 004336</b>   | <b>Veteran ID: 10-digit Veteran ID or SSN</b> |   |  |
| <b>PCN: ADV</b>   | <b>Veteran DOB: YYMMDD format</b>             |   |  |
| <b>Rx Group:</b>  | <b>24/7 CVS Caremark</b>                      |   |  |
| - Referred Care: <b>Rx3839</b>  | <b>Pharmacy Help Desk:</b>                    |   |  |
| - Urgent Care/VA Provider: <b>Rx4136</b>  | <b>800-364-6331</b>                           |   |  |
| - Flu Shot or COVID-19 Vaccine: <b>Rx3841</b>   |   |   |  |

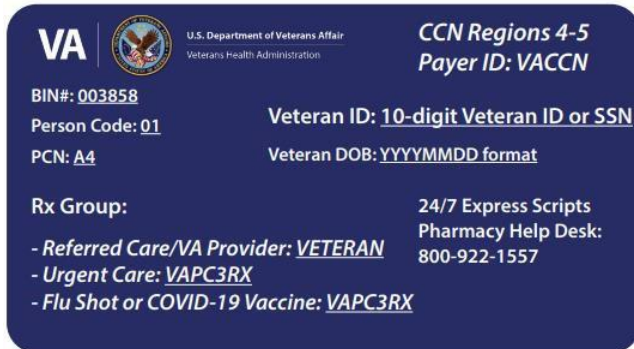
### QR Code to Billing Information:



It's also important for Veterans to scan or take a photo of this community provider billing information code to a mobile device or [print](#) and bring this billing information to the vaccine provider.

- **Pharmacies should not use the Rx Group for Flu/ Covid-19 when billing for Tdap, zoster, pneumococcal and RSV.**
- **Veterans with an existing active community care referral and prescription from a Community Care provider should use referred care RX Group: Rx3839 for Tdap, zoster, pneumococcal, and RSV.**
- **Veterans with a prescription from a VA provider should use Rx Group: Rx4136 for Tdap, zoster, pneumococcal, and RSV.**

## TriWest (Regions 4-5) Billing Information



**VA** U.S. Department of Veterans Affairs  
Veterans Health Administration

**CCN Regions 4-5**  
**Payer ID: VACCN**

BIN#: 003858  
Person Code: 01  
PCN: A4

Veteran ID: 10-digit Veteran ID or SSN  
Veteran DOB: YYYYMMDD format

Rx Group: 24/7 Express Scripts  
Pharmacy Help Desk:  
800-922-1557

- Referred Care/VA Provider: VETERAN  
- Urgent Care: VAPC3RX  
- Flu Shot or COVID-19 Vaccine: VAPC3RX

### QR Code to Billing Information:



It's also important for Veterans to scan or take a photo of this community provider billing information code to a mobile device or [print](#) and bring this billing information to the vaccine provider.

- **Pharmacies should not use the Rx Group for Flu/ Covid-19 when billing for Tdap, zoster, pneumococcal and RSV.**
- **Veterans with an existing active community care referral and prescription from a Community Care provider should use referred care RX Group: VETERAN for Tdap, zoster, pneumococcal, and RSV.**
- **Veterans with a prescription from a VA provider should use Rx Group: VETERAN for Tdap, zoster, pneumococcal, and RSV.**

Thank you,

VHA Office of Integrated Care