Flu Vaccines in the Community
How to get a no-cost flu shot from a VA community provider

It’s never too early to start thinking about your annual flu shot. A flu shot is a safe way to help protect yourself and those around you from getting the flu and complications associated with the flu. Beginning September 1, 2023, flu vaccines are available at no cost for eligible Veterans at more than 65,000 in-network community providers, nationwide.

**Eligibility**
Flu shots from a community provider are available to eligible Veterans who are:

- Enrolled in VA health care, AND
- Received care through VA from either a VA facility or community provider within the past 24 months.

To check your eligibility, call **800-MyVA411 (800-698-2411)**, select option 1 (urgent care information), then select option 3 (urgent care information), and then select option 1 again (to check urgent care eligibility).

The system will check your eligibility for the community urgent care benefit, which includes the flu vaccine. You can also call your local VA medical center to confirm your eligibility.

**Important:** This document does not guarantee authorization of service. You must verify your eligibility before receiving a flu vaccine.

**Getting a flu shot**
Eligible Veterans can choose from one of more than 65,000 in-network retail pharmacies and urgent care locations to get a flu vaccine. The provider must be part of VA’s network.

**Find a provider**
To find an in-network community provider, go to [www.va.gov/find-locations](http://www.va.gov/find-locations) and enter the following information in the search tool:

- Enter the ZIP code for your area.
- Facility type: Select “Urgent Care” OR “Community pharmacies (in VA’s network).”
  - If you select “Urgent Care”, choose “In-network community urgent care.”
- Select “Search.”
- Choose a provider.

You can also call **(877) 881-7618** or your local VA medical center for help locating an in-network provider.

**Go to a provider**
Before going to the provider:

- Call ahead to make sure the provider offers the flu vaccine through this benefit.
- Have this fact sheet with you, digitally or printed, when you go to the provider.

When you arrive:

- Tell them you are a Veteran enrolled in VA health care and would like to get a flu shot paid by VA.
**Copayments**

There is no copayment charge if the visit consists only of a flu vaccine. In addition, flu vaccine-only visits do not count towards visits and/or copayments associated with using VA’s urgent care benefit.

**Documentation**

Documentation of the flu vaccine is sent to VA by the community provider to update your medical record. You can also request a copy of the documentation showing you received the flu vaccine.

**Support**

For help with eligibility and general questions, call **800-MyVA411 (800-698-2411)**, select option 1, then option 3, and then select option 1 again.

For help receiving a flu vaccine from a VA community provider, call **(877) 881-7618** or visit your local VA medical center.

To locate an in-network community provider or a VA medical center, go to [www.va.gov/find-locations](http://www.va.gov/find-locations).

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**Billing information**

Click this link to view and/or print the billing information flyer, or scan the billing information QR code with your mobile device:


You are encouraged to have this fact sheet available, digitally or printed, as well as the billing information flyer when heading to your flu vaccine appointment with a community provider.